ZENHST · SMARTFLOW

Partner Business Proposal

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1. Executive summary

ZenHST provides web hosting, domain registration, web design, SSL, and cloud services. The SmartFlow Partner Programme lets you earn commissions by referring customers and managing leads in your assigned territory through our CRM and marketing tools.

2. Benefits of joining

- **Territory rights** — assigned town/area with up to 2 partners (Primary + Backup)
- **Referral tracking** — unique link/code with 30-day attribution cookie
- **CRM & SmartFlow tools** — pipeline, activity tracking, daily missions
- **Commission on Won deals** — default 15% (see schedule)
- **Marketing support** — ZenHST brand, quote widgets, pricing catalogue
- **Team building** — invite sub-partners with override commissions
- **Supervisor support** — zone reporting and lead dispute resolution

3. How income works

When a customer you referred (or a territory lead you close) completes a purchase and the deal is marked **Won** in CRM, commission is calculated from deal value using the schedule below. Payouts follow: pending → approved → paid (monthly cycle). Minimum payout may apply. Profit guard caps total incentives at 30% of deal margin.

Example earnings

Service	Avg deal	Est. commission (15%)
Shared hosting (yearly)	$120	$18
Domain + email bundle	$80	$12
Web design starter	$500	$75

Service	Avg deal	Est. commission (15%)
VPS (yearly)	$600	$72

4. Commission schedule

Category	Rate	Notes
Web Hosting	15%	First-year sale; renewals per active rule in CRM
Domain Registration	15%	Includes .com, .ae, .pk and bundles
Web Design	15%	Project value at Won stage
SSL Certificate	10%	Standalone or add-on
VPS / Cloud Servers	12%	Monthly or annual plans
General (fallback)	15%	When no category rule matches

5. Territory joining fees

Territory	One-time fee (USD)
Default territories	$99
Dubai	$149
Abu Dhabi	$149
Karachi	$49
Lahore	$49

6. Lead distribution by area

1. **Referral first** — valid referral link/code within 30 days credits the referring partner.
2. **Territory match** — leads in your town assign to the Primary Partner.
3. **Backup coverage** — if Primary is inactive 14+ days, Backup may manage leads temporarily.
4. **Supervisor assign** — unassigned leads distributed by operations team.

7. Two-partner backup policy

Each area supports **2 partners**: one Primary and one Backup. If Primary leaves, becomes inactive, or cannot work, Backup ensures continuity. When Primary returns, a 7-day transition applies.

8. Partner obligations

- 48-hour first response on assigned leads
- Daily CRM activity and honest pipeline updates

- Approved pricing only — no unauthorised discounts
- Protect customer privacy — no data sharing

9. Termination summary

- Voluntary exit: 30 days notice; leads transfer; valid commissions paid
- Termination for cause: fraud, inactivity (30+ days), pricing abuse, privacy breach
- Joining fee non-refundable except as required by law

10. Legal & privacy

Partners are independent contractors. No income guarantee. Customer data is confidential — see Partner Privacy Policy at zenhst.com. Governed by United Arab Emirates law.

11. Acceptance

By checking “I accept the Partner Agreement” during registration and paying the joining fee, you agree to these terms, this Business Proposal, and the commission schedule.